

CK HUTCHISON GOES INTO THE MATRIX

CKHH has joined a group of investors to invest in Matrixx Software, a fast-growing Silicon Valley firm that provides telcos with a way to upgrade their systems through their digital platform. This enables them to drive efficiency in their backend operations and has led to Matrixx Software's explosive growth.

INFRASTRUCTURE

DIVERSITY AND INCLUSION ARE TOP AT UK POWER NETWORKS

UK Power Networks has been honoured by the Association for Black and Minority Ethnic Engineers UK with a "Company Recognition Award" at their 10th anniversary awards event in London. All shortlisted firms had at least one ethnic minority individual at board level and encouraged and supported under-represented groups in the firm. The company also signed up to the Equality Works Group's Inclusive Culture Pledge 2018 to further advance the cause of inclusiveness.

HK ELECTRIC IS POWERING ELECTRIC VEHICLES IN HONG KONG

HK Electric is the official energy partner of the E-xciting Formula E Hong Kong E-Prix, an all-electric automobile global race, providing energy and technical expertise. Regular electric vehicle drivers in Hong Kong will continue to benefit from free charging until the end of 2018 to help promote the adoption of electric vehicles.



CORPORATE

A family reunion

Over 8,000 staff and families from across the CK Hutchison Group in Hong Kong spent a big night out together at Hong Kong's Ocean Park, an eco-oriented theme park. Some got up close and personal at the "Ocean Experiences of Sea Animals" while others felt the thunder with the Taiko Japanese drum performance.

COOPER PEDY GOES RENEWABLE WITH ENERGY DEVELOPMENTS

The remote opal mining centre of Cooper Pedy, Australia, has gone up to 42 hours straight on purely renewable energy as it pioneers a unique blend of wind, solar, battery and diesel energy. The project is beating targets for renewable-only energy provision of 75 per cent of total energy consumption, leading the way for providing power to remote communities and mining operations.



LOAD SHARE TAKES A LOAD OFF CUSTOMERS

A first for the UK will see UK Power Networks trial a load-balancing technology that will add capacity needed to power up to 45,000 more homes without requiring installation of more cables or substations. The Load Share programme saves customers across the network from extra costs and lowers the company's carbon footprint.

WALES & WEST, WORKING THERE IS THE BEST

Wales & West Utilities won “Best In-House HR Team” and “Best Apprenticeship Scheme” in the inaugural Wales Chartered Institute of Personnel and Development Awards for employee engagement and people management.

MIDGE AND MILLIE SNIFF OUT DISASTER

Northern Gas Networks’ new stars in gas leak detection are two Springer Spaniels, Midge and Millie. They are canine experts trained to detect mercaptan, the chemical that gives gas its odour, and have cut leakage detection time and unnecessary excavations. It’s early days yet, but a project in Leeds saw them save approximately GBP85,000 on the cost of correcting a series of gas leaks.



WIRELESS SOLUTION IS FOR THE BIRDS

Switching from overhead wires to underground cables is one way UK Power Networks is working to give nature a helping hand. The GBP75,000 project will aid thousands of migrating birds passing through the Nene Washes area, providing a safe stopping place for swans, ducks, golden plovers, lapwings, snipes, Icelandic black-tailed godwits and many more.



NORTHERN GAS NETWORKS AWARDED GBP9 MILLION FOR HYDROGEN

Building on the 2016 Leeds City Gate project (see *Sphere 42*), Northern Gas Networks has been awarded GBP9 million from Britain’s energy regulator, Ofgem, to further study how the UK gas distribution network can be converted to run on 100 per cent hydrogen.



CUSTOMERS ARE ‘RAVING’!

The use of Rant & Rave’s real-time feedback platform and the exceptional response time of its Ipswich call centre has seen UK Power Networks win the “Raving Customers” award at the inaugural Ravee Awards. Of 78,500 responses in 2017, around half received a perfect 10 out of 10 from raving happy customers.

BRITAIN’S FINEST!

Northumbrian Water Group has won “Utility of the Year” at the Utility Week Awards for 2017. It was ranked number one in the UK for customer satisfaction as well as being the most trusted and ethical water company in the nation. Congratulations!



Photo credit: ©KrischerFotografie

ista Technikum brings energy-efficiency R&D together in Essen

From research to industrialisation, ista Technikum is a massive new facility in Essen, Germany, with 75 workplaces in 2,100 square metres developing new technologies for ‘the digital, energy- and cost-efficient multi-family building of the future’.





TELECOMS

3Live comes alive in Hong Kong!

3 Hong Kong's new, 5,000-square-foot flagship store for those embracing a tech-savvy lifestyle opened with a bang. eSports competitions, eSports movies and balloons for the kids welcomed people to the new destination shopping experience.

THE LARGEST WALTZ

Wind Tre celebrated its integrated network in Trieste, increasing speeds by 250 per cent, by supporting "The Largest Waltz". A total of 1,300 dancers took to the Piazza dell'Unità d'Italia in last December to the delight of over 5,000 spectators.



I AM TRI! HEAR ME SING!

3 Indonesia supports youth creativity through a range of ventures. The Road to Sound of Tri auditions saw 3 Indonesia hosting auditions across the archipelago for the 10-band album, "Sound of Tri". It is no surprise they won the "Most Experiential Brand Activation Award 2017" in the category for "The Best Brand Awareness & Education Activation" for their #Ambisiku campaign from Mix Marcomm Media Awards.

GIGABYTE'S GIGA-SIZED HUGS!

Gigabyte leapt out of the realm of online advertising and right into the arms of huggable children, with a life-sized version of 3 Austria's lovable mascot touring 3 stores in the Alpine nation.

3 Indonesia won the "Most Experiential Brand Activation Award 2017".



PAGLIACCI TO THE RESCUE!

Clown Rescue was among the four employee-nominated and elected projects that won the vote for an EUR8,000 donation from Wind Tre as part of the “Insieme Si Può” (Together We Can) programme. The clown therapy programme was one of 30 projects voted on by over 3,500 staff. Invisible Care (telemedicine and telemonitoring equipment and training for disabled and ill children), ... Now I'm Cooking! (cooking classes for people affected by Down's Syndrome) and Joy Summer Camp 2018 (a summer camp for children affected by the 2016 earthquake) rounded out the top four winners.

L'AQUILA AND PRATO LEAD THE WAY ON 5G

The 5G future is coming to Italy! Wind Tre, in partnership with Open Fiber and the Italian Ministry of Economic Development is testing it. The new technology means much more than faster connection speeds. It prepares the participating cities, L'Aquila and Prato, to lead on telemedicine, education, smart homes, smart cities and augmented reality.



PORTS

Port Operator of the Year still growing

Port of Felixstowe won “2017 Port Operator of the Year” at the Lloyd’s List Global Awards ceremony in London, recognised for improving safety, cutting its carbon footprint, advancing its use of technology and reducing road congestion through rail development. It continues to grow, and recently committed to developing another 13 hectares of container yard behind Berth 9.



HUTCHISON PORTS TO EXPAND IN THE MIDDLE EAST

Hutchison Ports and the Government of Umm Al Quwain have signed a concession that will see the port group manage the four berths at Ahmed Bin Rashid Port in the northern United Arab Emirates. To the northeast, Hutchison Ports celebrated the opening of Ras Al Khaimah (RAK), close to the RAK city centre and industrial parks.

THOR AND FRIENDS JOIN THE HUTCHISON PORTS

Hutchison Ports has taken a 50 per cent stake in TMA Logistics, which includes logistics and transportation distribution at Thor Amsterdam and Thor Antwerp. The deal hammered out increases Hutchison Ports’ network of ports to 52. Electrifying!

OTHERS

GAMIFICATION WINS THE DAY FOR ESDLIFE

ESD*life* won a Silver award at the Marketing Excellence Awards for “Excellence in Customer Engagement”. Gamification and instaRedeem were key features of their work for their banking client leading to this award.



ALL IN THE FAMILY

ESD*life* helped over 200 families in the “Brightest Baby Competition”. Parents are encouraged to spend more time with their children and help them to develop their potential in this day-long family event.



HEART OF GOLD

Shanghai Hutchison Pharmaceuticals won a gold medal from the China Cardiovascular Health Alliance, and were the only traditional Chinese medicine enterprise to win.



ENERGY

All aboard the Skandi Vinland!

The Norwegian built Skandi Vinland arrived in St John’s, Newfoundland, to begin a 10-year stint supporting Husky Energy’s offshore subsea operations.

RETAIL

14,000 STRONG; SERVING 130 MILLION LOYAL CUSTOMERS

A S Watson Group (ASW) outlets passed the 14,000 mark, serving a huge client base across Asia and Europe. Among those happy customers are 130 million enrolled in loyalty programmes.



VOLUNTEERS OF ASW, UNITE!

ASW’s seventh Global Volunteer Day by the numbers: 23,000 volunteers across 30 business units spent 67,000 hours to bring the love to 51,000 beneficiaries in Europe and Asia!