

Let's celebrate

A S Watson Group (ASW) recently marked celebratory milestones in Taiwan, The Netherlands and Poland. Watsons Taiwan unveiled its 500th store in Ximending, a popular district with Taipei's Gen Y customers. ICI PARIS XL opened its 300th store, in the Dutch town of Wijchen, where it aspires to offer greater interaction and a heightened shopping experience to appeal to young customers. Looking to the East, Rossmann Poland launched its 1,000th store, in Warsaw. 恭喜, Gefeliciteerd and Gratulacje!

TELECOMS

HGC MINING DATA - AND GOLD

HGC Cloud Audience Analytics, Hutchison Global Communications' innovative analytic tool, was awarded the "Best Smart Hong Kong Gold Award" for Big Data at the Hong Kong ICT Awards hosted by the Office of the Government Chief Information Officer.



AHEAD OF THE PACK WITH FLEXI PASS

Hong Kong is known for speed and style. 3 Hong Kong delivers both, making sure its customers have the most up-to-date and stylish smartphones with "Flexi Pass". A first in Hong Kong, Flexi Pass allows customers to return an old smartphone, upgrade to the latest model and even terminate the old contract for a nominal fee.



HUTCH CONNECT CONNECTS THE WORLD

Hutch Sri Lanka's new IDD/roaming App "Hutch Connect" enables customers to call any overseas number at up to 40 per cent savings while *not* requiring the receiving party to have the same App. A 'must pack' item for Sri Lanka travellers going overseas!



YES I CAN!

The pursuit of excellence and exemplary sportsmanship were in the spotlight as the ASW Hong Kong Student Sports Awards (HKSSA) celebrated its 10th anniversary. The annual theme of "Yes I can!" reflected the aim of developing a generation of young people who live an active and positive lifestyle. With the participation of more than 85 per cent of schools in Hong Kong, HKSSA presented honours to a record-breaking 941 student sports elites.



HAPPY 35 YEARS!

Trepleister, The Netherlands' fastest-growing health and beauty retailer for the past two years, is celebrating its 35th anniversary. The neighbourhood drugstore is widely praised for its warm customer service, which is an impressive feat given that they serve more than half a million customers a week.



E N E R G Y

Rush Lake's first oil

Only two years after the Rush Lake project was sanctioned, it has 'rushed' to produce its first oil. Lit up like a firefly on the Saskatchewan prairies, it is part of the company's moves deploying low-risk, modular construction templates and thermal technologies that allow for solid returns even in a low oil price environment. The 10,000-barrel-per-day development is expected to reach its nameplate production capacity around the end of 2015.

A ROSE FOR JEANNE D'ARC

Husky Energy successfully implemented the South White Rose subsea satellite tieback - a means of connecting new oilfields to existing oil extraction infrastructure - to extend the life of White Rose oil field and maximise efficient use of the SeaRose FPSO (floating production, storage, and offloading) vessel. Smart use of new connecting technologies is extending the life of current projects in the Jeanne d'Arc Basin and offsetting natural declines in production in the region to max out production at 15,000 barrels a day.

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O T H E R S

READY TO SERVE AUSTRALIAN FARMING

Accensi, a CK Life Sciences wholly-owned subsidiary, opened its AUD20 million facility in Lara, Geelong, in Australia in May. The company is the largest independent toll manufacturer of crop protection products in Australia. The new facility will be a boon to the creation of sustainable jobs in the region.



T E L E C O M S

3PLUS PARTIES ON

3 Ireland has launched a new customer loyalty programme called 3Plus. Customers get exclusive access to the country's leading festivals and concerts with pre-sale tickets available for purchase 48 hours before public release. Furthermore, 3Plus will make available "money-can't-buy experiences" for rugby and football events as well as offers from top Irish brands.



3 ITALIA @ EXPO MILANO 2015

At Expo Milano 2015, look for 3 Italia! The telecom company has its own booth at the China Corporate United Pavilion and is supporting their staff with Wi-Fi access to highlight their partnership with the Chinese business community. In addition, 3 Italia is the official technical partner for the associated event Aquae Venezia, offering Aquae staff smartphones and tablets for more efficient service support.

PORTS

Millions and millions: Maximum milestones

On 30 April, Internacional de Contenedores Asociados de Veracruz in Mexico handled its 10 millionth TEU during a call from Hamburg Süd's vessel the *Cap Ines*.

And on 27 March, Ningbo Beilun International Container Terminals in China received and delivered its 25 millionth TEU since beginning operations in 2001.



TELECOMS

SMARTPHONES CAN MEAN SMART PEOPLE

3 Ireland has entered into a three-year charity partnership with Virtual Community College. This online and mobile education initiative empowers young people in the Emerald Isle with an aim to eradicate poverty and social inequality by making education more accessible through the use of mobile devices. Over 1,000 students from disadvantaged backgrounds are expected to benefit.

'ROSK' ON! AND SHARE WITH THE WORLD

3 Denmark signed a two-year partnership with Roskilde Festival, the biggest and most popular festival in Northern Europe. More than 125,000 international music lovers will be able to top up their **3** prepaid SIM cards at 13 reloading stations during the festival. It is expected up to 175,000 credit top-ups will be made so that Roskilders can share the festival with the world.



OTHERS

GAMECO'S GAME IN 2015

GAMECO has had a great start to 2015. The company received the "AAA Harmonious Labour Relationship Enterprise" award from the Guangzhou city government, commending their good relations with employees and local unions. Happy employees get great results. GAMECO ascended into the "Top 10 Airframe MRO (Maintenance, Repair and Overhaul)" organisations globally as awarded by *Aviation Magazine*. Even better, the company was nominated as one of the best four companies in the world for "Best Airframe MRO" in this year's ATE&M award ceremony in London, the "Oscars" of aircraft maintenance and repair. Keep up your game, GAMECO!

ASIA'S FIRST GLOBAL WINNER

Hutchison Logistics Services Limited (HLS) was the first Asian recipient of the "Best Regional Distribution Centre Award" at the BMW Global Logistics Conference in Munich, Germany. The Global Logistics competition sees 45 warehouse logistics partners around the world awarded points for performance on their KPIs, an index of efficiency and cost control, and results in customer satisfaction survey scores. This year, HLS, operator of the BMW Foshan facility, came out on top, the first-ever winner from Asia! Congratulations to HLS!



Credit: GAMECO colleague, Xin Xin

We care

In March, 122 Cheung Kong Group companies were awarded the title of Caring Company by the Hong Kong Council of Social Service. A fine example of this caring is a recent event where volunteers worked as crew members to educate the public and raise awareness for dementia care in Hong Kong. The Cheung Kong Group comprises CK Hutchison, Cheung Kong Property and their subsidiaries.



WARM HUBS, WARM HEARTS

Northern Gas Networks, a Cheung Kong Infrastructure (CKI) member company, has joined local partners to launch the “Warm Hubs” scheme in the UK. Fuel poverty has been identified as a major community challenge. This project provides a place for warmth, hot meals and socialising for vulnerable locals in conjunction with the National Health Service and charities like Age UK and Community Action Northumberland.

CORE N VAC REVOLUTIONISING GAS LEAK DETECTION

The “2015 Gas Industry Innovation Awards” saw the judges enthusiastic about Northern Gas Networks’ Core n Vac technology, which is used in conjunction with its acoustic camera to revolutionise the way gas leaks are located and repaired. Using technology from outside the industry to develop a whole new technique has led to reduced disruption to the public in repair works on roadways.

THE WINNING FORMULA: CARING

Construction sites can be a pain for anyone living and working around them. The Considerate Constructors Scheme National Site award recognises firms particularly considerate of “local neighbourhoods and the public, the workforce, and the environment” in their building work. This year, two awards (a Silver and Bronze) went to Northern Gas Networks for their caring ways at two of their projects in Victoria Place, Carlisle and in Bishop Auckland.

Caring for customers is what netted the company two prestigious Institute of Customer Service 2015 Customer Satisfaction Awards – the “InMoment Customer Commitment Award” and the “Quality Service Provider Award”.



ABBERTON SCHEME OFFICIALLY LAUNCHES

The Abberton Scheme, an expansion of CKI’s Essex & Suffolk Water-owned reservoir, was graced at its launch by Sir David Attenborough. The reservoir now holds an immense 41 billion litres – a 58 per cent expansion. This GBP 150 million project provides an enormous increase in water capacity and created more than 200 hectares of habitat for important wildlife.